

SOLUTION PRICING CHANGES



WHAT YOU NEED TO KNOW

Effective October 1, ACI will be increasing the prices for our ACI Speedpay solution. This adjustment will help us continue providing you with our robust bill payment platform in an ever-changing economic landscape. The updated rates will apply to all transactions posted on or after October 1. If you receive monthly invoices from ACI, please note that your billing will reflect this change starting in November 2025.

ACI decided to adjust prices after thorough review, balancing our goal to minimize the impact on customers with the need to address increased interchange costs, past inflation, and broader economic factors. This change helps us continue offering excellent value through improved safety, speed, security, consumer choice, compliance, and fraud prevention.

Beginning October 1, your new pricing will be as follows:

-  Organization Name: Willingboro Municipal Utilities Authority, NJ
-  Product Name: Water and Sewer
 - All Payments - \$5.70 (CP)
-  Product Name: Water and Sewer Bills
 - All Payments - \$4.35 (CP)
-  Please note: Billing method for each fee is indicated in parentheses. "BP" indicates the fee is billed to your organization. "CP" indicates the fee is paid by the consumer.
-  If you have any further questions or feedback regarding this adjustment, please submit a case to our HELP24 team via the eSupport portal. Reference activity #OC-2379 to expedite a response.

[ACI Frequently Asked Questions \(FAQ\) document](#)



Join our Monthly Board Meetings
Third Wednesday of each month at 6pm



Our goal is to protect and proactively monitor contaminants while staying ahead of ongoing and evolving regulations



We are constantly budgeting to provide the most advanced technologies throughout our water system and making system wide improvements



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