



Dear Willingboro Residents,

We would like to clarify recent updates to the Willingboro Municipal Utilities Authority (WMUA) collection process and address a common concern regarding tax lien sales. WMUA is no longer offering payment plans or issuing shut-offs for delinquent accounts. Instead, the Township of Willingboro's tax sale system is being used to collect unpaid water and sewer balances.

What Does This Mean for You?

An unpaid water and sewer balance is reported as a municipal lien, which may be sold in a tax lien sale by the Township not by the WMUA.

It Is Important to Note

- The WMUA does not place claims on your property nor will it take ownership or legal control of any real estate.
- You remain the legal owner of your property and have up to two years to resolve any outstanding balance with the lien holder.

What Can You Do?

- Resolve overdue amounts before they are submitted to the Township.
- WMUA will accept payments through September I2, 2025. After that date, unpaid balances must be paid directly to the Township of Willingboro.
- Contact WMUA if you have questions or need guidance.

We're Here to Help

- Contact WMUA Customer Support via phone at 609-877-2900.
- Visit our website at wmua.info.
- Walk-in Help: 433 John F. Kennedy Way, Willingboro, NJ from 9:00 AM to 4:30 PM Monday-Friday.

Water is vital. So is peace of mind. Let's work together to keep Willingboro flowing smoothly.



Join our Monthly Board Meetings
Third Wednesday of each month at 6pm





Our goal is to protect and proactively monitor contaminants while staying ahead of ongoing and evolving regulations



We are constantly budgeting to provide the most advanced technologies throughout our water system and making system wide improvements



Scan here to stay up to date on all public notifications.







